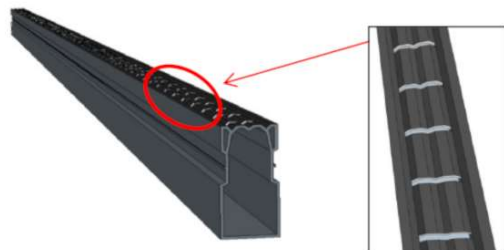


QUALITY ALERT

Created By: Sam James (Quality Manager)

Authorised By: Michael Clorley (Director)

Business:	MIDA Civil Engineering Ltd		ALERT
Title:	Threshold Drainage Channels	Reference No:	QA27
Issued By:	Sam James	Issue Date:	19 th Aug 2024
Type of Alert:	Quality & Compliance		
Subject:	The correct installation of threshold drains to ensure they do not move		
Operatives Affected:	Groundworkers		
Details:	MIDA have had numerous customer care defects where threshold drains have lifted causing trip hazards for customers		
Action Required:	Threshold drains to be laid on a concrete bed minimum 50mm and haunch to hold in place before installing slabs		
Further Information:			
Method for Communication:	Briefing by Site Manager to groundworkers via TBT Alert		